

Birmingham Changing Futures Together is funded by the **National Lottery Community Fund** and its purpose is to secure systems change designed to improve the lives of people with multiple and complex needs (homelessness, offending behaviour, substance misuse and mental health).

The Lead Work Peer Mentor programme utilised lived experience at the heart of the service, providing intensive, person-centred flexible support for as long as was needed. The service came to an end in June 2019.

The social cost benefit analysis covers the period of April 2018 to March 2019 and was conducted by NEF Consulting.



2

Key Findings

We estimate that the LWPM programme created a social

benefit of **£1,114,846**

overall during 2018/19, compared with running costs of **£688,782** during the same period.



The programme's benefit-cost ratio is estimated at 1.62:1, meaning that every **£1 spent** on its delivery equated to **£1.62** in benefits to its stakeholders.



➔ We find that LWPM creates social value well in excess of its cost, through improvements to the personal wellbeing of service users, reductions in public expenditure on a variety of services and social and economic benefits to the wider public in Birmingham.

➔ There is no such thing as an average LWPM service user, with significant variation in how long clients stay with the service, the rate at which they make progress and the setbacks they experience along the way.



Social Benefit by Outcome Area

Reduced offending



a social benefit of
£648,020

The number of convictions fell leading to reduced public expenditure, while the wider public in Birmingham avoided economic and social costs estimated at £457,302 by not falling victim to these criminal offences.

Reduced evictions



a social benefit of
£226,799

Service users experienced fewer evictions during 2018/19 when compared with the 12 months prior to engaging with the programme.

Reduction in substance misuse



a social benefit of
£90,041

Services users reduced their use of detoxification services and residential rehabilitation

Improved wellbeing



a social benefit of
£324,030

Services users saw a reduction in mental health outpatient and inpatient services along with an increased use of community mental health services, counselling and community-based drug and alcohol services.

Improved physical health

an estimated net increase in public expenditure of

£174,043



A&E presentations reduced amongst the service users, but this was outweighed by the increased cost of hospital outpatient and inpatients service provision.

Although this outcome saw an increase in public expenditure, this trend of service users resorting less frequently to using emergency services indicates a more structured approach to accessing physical health treatment.

To view the full report and methodology, please visit changingfuturesbham.co.uk