Figure 1. Typology of Social Action



From left to right: professional control to community control

Advocacy Community Co-operatively Formal Time Peer Type Co-production and social asset owned volunteering credits support movements ownership services

volunteers, through an established framework, to enhance and add capacity to public services delivered by public organisations or voluntary and community organisations.

The use of

A time-based currency exchange mechanism that incentivises and supports people to volunteer in, and outside of public services. One time credit is earned for every hour spent contributing and can be spent on receiving support or using a local facility.

The mutual and reciprocal exchange of emotional and practical support between peers in and outside of public service.

People volunteering their time to make the case for changes or improvements to public services. This can be initiated by individuals, communities, charities, unions, or other civil society organisations.

A relationship The legal transfer of a public or where professionals and citizens private asset share power to (e.g. a building plananddeliver or park) to support together, a formalised recognising that community both partners have group or vital contributions organisation to own and to make in order to manageforthe improve the quality of life for community people and benefit. communities.

ansfer c or are owned and managed liding co-operatively by a range of local sed stakeholders—service users, members of the local community, and public sector the workers.

An approach to community empowerment and development that focuses on one-to-one relationship building, community capacity and mobilising people-power to take action and address social inequality.

Community

organising

This informal type of social action can range for doing the shopping for an elderly neighbour, to helping a young person with their homework.

Befriending

and helping

Case Study

Definition

King's College Hospital

Spice Time Credits

St Giles Trust Dementia Friends Shared Lives Angler's Rest Pub Marsh Farm Outreach Manchester Chinatown North and South London Cares